

TQM INTERNATIONAL PVT. LTD.

Mr. Janak Mehta
Chairman & Managing Director

28 August 2011

Dear Vicky,

I have known Percy for long even before he joined TQMI.

I last met Percy on August 1, 2011 at your home about 3 weeks before he passed away. He appeared calm and quiet even though physically he was not in good shape having lost a lot of weight and suffering because of cancer. He recognized and responded to queries and smiled. Percy's funeral ceremony on 21 August was poignant and graceful. The family and friends paid gracious tributes to him.

Percy endeared himself to most people he came in contact with. Percy's association with TQMI has been for over 15 years and he took his work seriously and contributed to the growth of the company in becoming one of the most respectable in its field. The participants at his programs were enthralled by his simplicity, transparency and charm. He was God fearing and raised a loving family. He contributed to the social cause by voluntary work through his church.

We have lost an esteemed colleague but are encouraged by his work. Percy's contribution to the society will be remembered by many people who came in his contact and we cherish his association with TQMI.

May his soul rest in peace and may the God give you and the family the fortitude to bear the loss with magnanimity and enjoy his contribution.

Please let me know if we could be of any help.

Love & God bless,



Janak Mehta

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