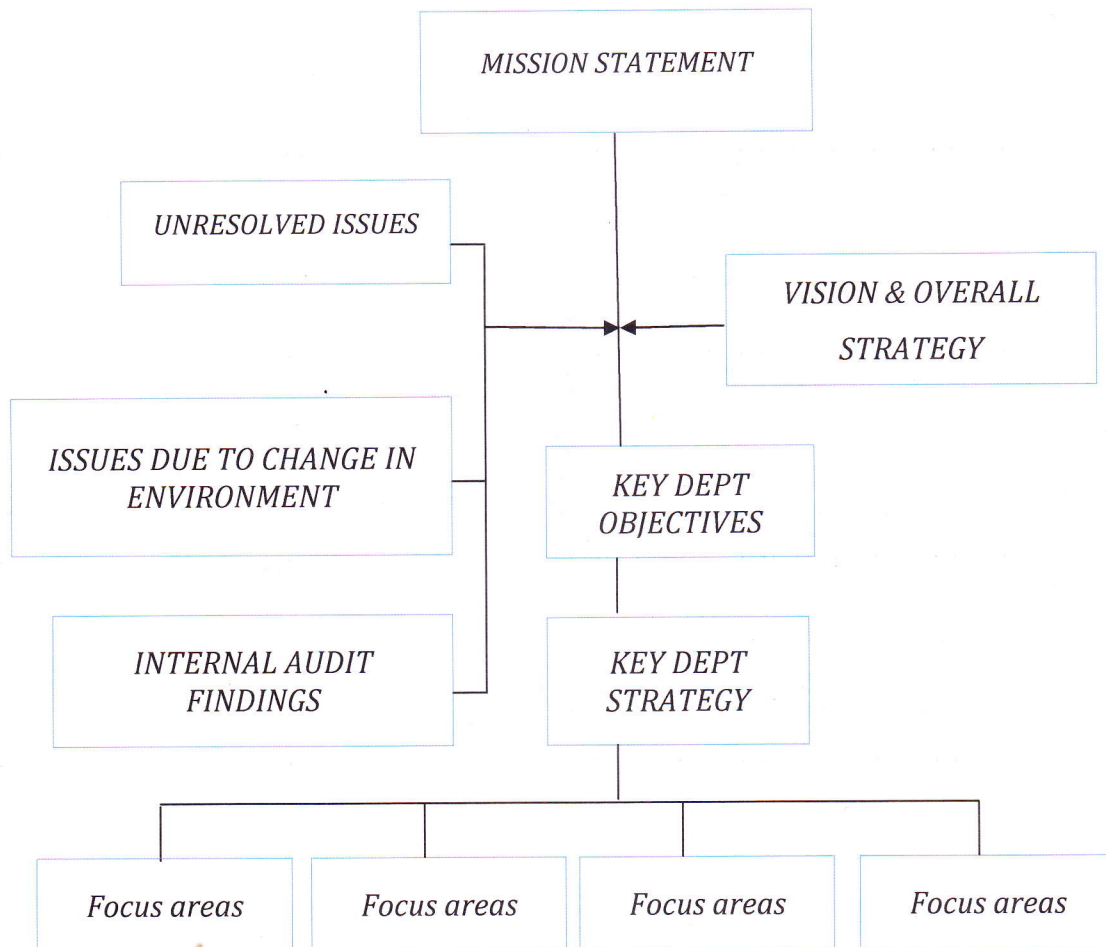


LUCAS-TVS LTD., PADI, CHENNAI-600 050, INDIA.

## APPRECIATION

*Mr Janak Mehta spent significant time with each one of the Business heads and Functional heads in educating them, clearly clarifying the relationship between TQM and Business. In the process, he audited all the departments' documents, brought out the gaps and gave appropriate suggestions which subsequently helped the company for challenging the Deming Grand Prize.*

*Even today people refer the notes taken during their interaction with Mr Janak Mehta. Everyone in the organization continue to cherish the timely guidance provided by Mr Janak Mehta.*



*Dr N. Ravichandran*  
**Dr N. Ravichandran**  
 EXECUTIVE DIRECTOR

19/09/2014



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