

Rationale for Selection: Deming Distinguished Service Award for Dissemination and Promotion

Mr. Janak Mehta

Graduated from university in 1963, Mr. Janak Mehta served as an engineer, manager, general manager and CEO in four manufacturing companies. In 1988, he was invited to become a full-time Advisor of Confederation of Indian Industry (CII), which is composed of more than 3000 corporate and industrial members. He established TQM International Pvt. Ltd. (TQMI) in 1992 for the purpose of promoting quality management and has been serving as its president. From 2009 to 2012, he has been in the position of president and secretary general of the Asian Network for Quality (ANQ), and in 2011, he assumed the position of the president of the International Academy of Quality (IAQ), which he still holds now.

With the establishment of TQM department within CII as a start, he introduced, established the foundation of and worked for the promotion of, the Japanese-style quality management (TQM) through TQMI, as well as the Indian Society for Quality (ISQ), a non-profit organization founded through his initiative, and furthermore, made a great contribution towards international promotion of quality management through ANQ and IAQ.

What Mr. Mehta has been promoting is the Japanese-style TQM. Its origin goes back to the days when he served as the general manager of a company. It was through meetings with and visits to Showa Denko, with which his company had business relationships, that he became aware that the philosophy, concept and methodology of the Japanese quality management have something in common with Indian philosophy. The first National Conference held for the business management in 1986 by inviting Dr. Ishikawa was an epoch-making conference convening some 175 people. Furthermore, his visit to the JUSE as well as Dr. Ishikawa's publications helped Mr. Mehta to gain full confidence in the Japanese-style TQM, driving him to provide vigorous support to Indian companies applying for the Deming Prize. It is indeed the efforts of Mr. Mehta that have helped many Indian companies winning the Deming Prize.

At the time of the establishment of ANQ, Mr. Mehta played a leading role in formulating ANQ Way, the guiding principle of ANQ. Having been selected to be the director of ANQ at its inception, he served as the president from 2009 to 2010, then secretary general from 2011 to 2012, virtually playing the presidential role in assisting China, which served as the president country. His contribution during these periods is outstanding. Mr. Mehta also became a member of IAQ Academy in 2008, then in 2009

he assumed the role of Board Director of IAQ, and this led him to be elected as the president of IAQ in 2011.

Mr. Janak Mehta is called 'the father of TQM in India' by many people in India with deep sense of respect for him. His appointment as the president of IAQ also won him high reputation among the world's quality professionals.

(Achievements)

Papers:

69 papers, including 'Quality Management Concepts in Supply Chain Management in Global Economy', Total Quality Management and Business Excellence, 2004.

Keynote speeches and lectures:

48 speeches and lectures in various countries in the world, including the one on 'Influence of Japan on India's Quality Movement', 16th AQS, Tokyo, Japan, 2002.

Award:

Jack Lancaster Medal, 2012, American Society of Quality (ASQ)