Participants feedback for the A-TQM Session scheduled at Pune during December 6-8, 2018

1. The practical approach of Theoretical concept with real life example specially, module F & G
2. Lot of interaction and keenness to explain the clarification lot things to learn
3. Exposure to advanced concepts in TQM, understanding the history and evolution of TQM four student module.
4. Learning Kano model from Dr. Kano himself.
5. Going from basics and its interlink age with practical & business examples was a great learning 2 Listening wisdom from Dr.Kano was a wonderful experience
6. Explanation of Dr. Kano on TQM practices, Teaching of Mr. Janak Mehta & Mr. Anil Sachdev
7. It was indeed a great feeling to get an opportunity to learn directly from Dr. N. Kano. The flow was really good and gave great insights.
8. Material provide and lectures delivered by all trainers. Also experiences of Deming Award winning companies.
9. Objective of the program was to understand the relevance of TQM in baseness and it helped making it is important and then application of Policy Management & Daily Management.
10. Course content was very good and Dr. Kano taught from very basic level, right from evolution of the concept to the application. It encompassed all important topics well. QA matrix, QFA, Kano model, Butterfly model, NPD, improvement management. Anil Sachdev’s session was good, practical and touched all critical points.
11. Policy management, Daily Work Management, Improvement management, TQM in sales Q1, Q2, Q3 Theory, QA in NPD were value adding.
12. Birds eye view / Worm eye view / QC Circles / Boat Model / DWM / Policy management