

Offering 1-  
Day Free  
Online  
Session for  
this Service

# TQMI – Professional Services

## Customer Care & Services

### Adopting to COVID19 Pandemic

In this uncertain time, our professional services is for **Effective End Customer Loyalty, Cost reduction, Resource Optimization, Process Waste reduction and Do More with Less.**

Our Services covers End to End Customer Care & Services with Incident Management to Issue Resolution with Reporting, Metrics Management and Customer Feedback using Lean Principles and continuous improvement.

#### Professional Services – Customer Services

##### Process for Customer Care and Services



#### TQMI Strategy to Support & Design/Deploy World-class Customer Care & Services

