

Press release 2018-1

KQRO and TQMI Agreement for Cooperation – To enhance competitiveness of Indian industry and contribute towards “Make In India and Create in India”.

Kano Quality Research Office (KQRO) and TQM International Pvt. Ltd. (TQMI) have agreed to cooperate to bring the Advanced Total Quality Management theory and application as researched by KQRO for the benefit of Indian companies to enhance their competitiveness beyond what they have achieved through conventional TQM approaches.

To realise India’s dream of “Make In India and Create in India” for generating employment, organizations in India, need is to develop and adapt new quality methods and tools that are relevant for India. This requires joint application research.

KQRO is desirous of extending support to business organizations in India by conducting joint research projects through TQMI.

Kano Quality Research Office (KQRO): KQRO conducts research in the field of quality management theory and application in diverse organizations. Its purpose is to contribute towards improvement in operations of an organization in terms of quality, safety, cost, productivity and morale through continual improvement of its products / services and processes using principles, concepts, methods and tools of quality management for the benefit of its customers and the society.

TQM International Pvt. Ltd. (TQMI): Established in 1992 TQMI has been one of the leaders in providing training, consulting and assessment services in the field of quality management serving organizations in India and overseas to enhance their business performance in terms of quality, cost, delivery, productivity, safety and employee morale. Over 26 years it has made significant contribution to Indian industrial environment. In the past TQMI established cooperation with internationally renowned companies like Westinghouse Quality and Productivity Centre - USA, Komatsu Career Creation, Japan and Motorola University, USA to bring the latest state of the art technologies in the quality field to India.

KQRO led by Dr. Noriaki Kano who is one of the most eminent world leaders in this field has offered to join hands with Indian Organizations to conduct research and improve organizational effectiveness and efficiencies. KQRO has already done similar research work with some of the companies in India since 2004. TQMI has been associated in such work with KQRO. To use the knowledge gained through association with KQRO and to use its training materials for the benefit of industries in India, TQMI has enter into an agreement to protect KQRO’s proprietary rights and intellectual property.